Amendments to the Claims:

The following listing of claims will replace all prior versions, and listings, of claims in the application:

1. (Currently Amended) A method for transmitting a workflow-enabled electronic mail message from a user of a workflow system to a recipient, comprising:

creating an email message to the recipient by the user, the recipient who does not have access to the workflow system;

determining a network address;

embedding a link to the determined network address in the email message to the recipient;

associating a process of the workflow system with the determined network address; and

sending the email message having the link to the determined network address to the recipient,

wherein the link provides the recipient with an access to the associated process of the workflow-system, system, the determining the network address comprises generating the network address, and the generating the network address comprises randomly or pseudorandomly generating the network address.

- 2-4. (Canceled)
- 5. (Currently Amended) The method of claim 3, A method for transmitting a workflow-enabled electronic mail message from a user of a workflow system to a recipient, comprising:

creating an email message to the recipient by the user, the recipient who does not have access to the workflow system;

determining a network address;

embedding a link to the determined network address in the email message to the recipient;

associating a process of the workflow system with the determined network address; and

sending the email message having the link to the determined network address to the recipient,

wherein the link provides the recipient with an access to the associated process of the workflow system, the determining the network address comprises generating the network address, and the generating the network address wherein generating the network address comprises generating the network address based on at least in part on information about at least one of at least the created email message, the recipient, the workflow process and the user.

- 6. (Original) The method of claim 1, further comprising associating the determined network address with the email message.
- 7. (Original) The method of claim 6, wherein associating the determined network address with the email message comprises associating an email address of the recipient to which the created email will be sent with the determined network address.
- 8. (Currently Amended) The method of claim 1, wherein:

 determining a-the network address comprises determining a plurality of
 different network addresses; and

embedding a link to the determined network address into the email message to the recipient comprises embedding a plurality of links into the email message, each link being to one of the plurality of determined network addresses.

9. (Original) The method of claim 8, wherein associating a process of the workflow system with the determined network address comprises associating a different state

of the associated process of the workflow system with each of the plurality of determined network addresses.

10. (Currently Amended) A method for transmitting a workflow-enabled electronic mail message from a user of a workflow system to a recipient, comprising:

creating an email message to the recipient by the user, the recipient who does not have access to the workflow system;

determining an email response address;

incorporating the determined email response address into the email message to the recipient;

associating a process of the workflow system with the determined email response address; and

sending the email message having the incorporated email response address to the recipient, wherein the incorporated email response address provides the recipient with an access to the associated process of the workflow-system, system,

wherein the determining the email response address comprises generating the email response address, and the generating the email response address comprises randomly or pseudo-randomly generating the email response address.

11-13. (Canceled)

14. (Currently Amended) The method of claim 12, wherein generating the email response address A method for transmitting a workflow-enabled electronic mail message from a user of a workflow system to a recipient, comprising:

creating an email message to the recipient by the user, the recipient who does not have access to the workflow system;

determining an email response address;

incorporating the determined email response address into the email message to the recipient;

associating a process of the workflow system with the determined email response address; and

sending the email message having the incorporated email response address to the recipient, wherein the incorporated email response address provides the recipient with an access to the associated process of the workflow system,

wherein the determining the email response address comprises generating the email response address, and the generating the email response address comprises generating the email response address based on at least in part on information about at least one of at least the created email message, the recipient, the workflow process and the user.

- 15. (Original) The method of claim 10, further comprising associating the determined email response address with the email message.
- 16. (Original) The method of claim 15, wherein associating the determined email response address with the email message comprises associating an email address of the recipient to which the created email will be sent with the determined email response address.
- 17. (Original) The method of claim 10, wherein incorporating the determined email response address into the email message to the recipient comprises incorporating the determined email response address into a reply-to portion of the email message.
- 18. (Original) The method of claim 10, wherein incorporating the determined email response address into the email message to the recipient comprises incorporating the determined email response address into a selectable element of the email message.
- 19. (Currently Amended) The method of claim 10, wherein:

 determining an-the email response address <u>further</u> comprises determining a

 plurality of different email response addresses; and

incorporating the determined email response address into the email message to the recipient comprises incorporating the plurality of determined email response addresses into the email message.

- 20. (Original) The method of claim 19, wherein associating a process of the workflow system with the determined email response address comprises associating a different state of the associated process of the workflow system with each of the plurality of determined email response addresses.
 - 21-24. (Canceled)
- 25. (Currently Amended) The method of claim 3, wherein determining the network address further comprises: A method for transmitting a workflow-enabled electronic mail message from a user of a workflow system to a recipient, comprising:

not have access to the workflow system;

determining a network address;

embedding a link to the determined network address in the email message to the recipient;

associating a process of the workflow system with the determined network address; and

sending the email message having the link to the determined network address to the recipient,

wherein the link provides the recipient with an access to the associated process of the workflow system, the determining the network address comprises generating the network address, and excluding generated network addresses that have previously been embedded in any previous e-mail messages created by the system that have not yet been accessed.